



We Support the Error Culture in Research Teams



What we do:

- We provide basic psychological skills for dealing with mistakes



How does this support GSP:

- Creates understanding for the causes of a problematic handling of errors
- Opens up room for constructive error handling

Pot of Self-esteem



Error Management

“Who is responsible” or “Why did that happen?”

Question	Who made the mistake?	Why did that happen?
Ask for	The guilty	The reasons
Does	Punish	Find solutions
Rewards	To hide mistakes	To address mistakes openly
Leads to	Fear, distrust, high costs, low quality	Trust effective processes, developments

According to: Möller-Hahlbrock T, Schromm AB, Ehlers S, Fehrenbach H (2015) Gute wissenschaftliche Praxis – Das Borsteler Modell. DOI 10.4126/FRL01-006399232



What we do:

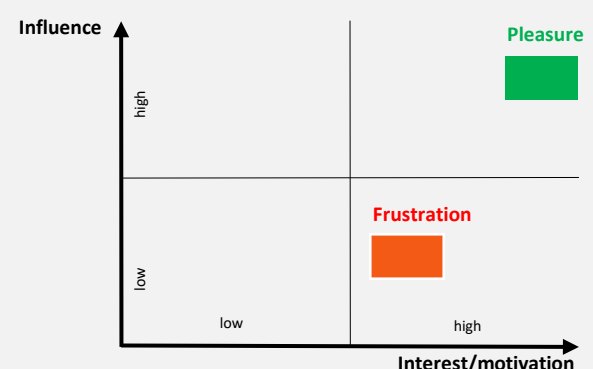
- We employ methods for the structured problem analysis and decision-making to find solutions



How does this support GSP:

- It creates an environment for structured and constructive handling of errors

Pleasure-frustration matrix



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